LumenVox Partners with OneVault to Deliver Biometrics Solutions to African Market

LumenVox and OneVault partner to deliver state of the art Voice Biometrics

JOHANNESBURG and SAN DEIGO, March 24, 2020 -- LumenVox, a global leader in speech and authentication solutions, has partnered with South African industry leader OneVault to deliver state of the art Voice Biometrics solutions.

OneVault has been implementing Voice Biometric solutions in the South African marketplace for over 8 years. The company is consistently pushing the envelope with their technology, recently offering innovative multifactor authentication with the integration of biometrics into identity management platforms. As remote authentication becomes a business imperative, especially in Africa, OneVault is meeting the demand for secure technical and commercial biometric solutions.

Partnering with LumenVox, OneVault is now able to utilise LumenVox' Voice Biometric algorithms, expertly crafted by the LumenVox team. The proprietary LumenVox technology will provide OneVault the opportunity to offer authentication solutions across a range of innovative channels and use cases. With this integration OneVault can continue to deliver optimised and tailored biometric solutions, but with greater flexibility and agility, for enhanced productivity and protection.

"At OneVault we believe in the power of strengthening authentication. We are thrilled to be working with LumenVox to deliver cutting-edge biometric modalities that are so urgently needed by businesses to provide their customers with a convenient and secure channel," said Paul Hutton, CEO of OneVault.

"OneVault and LumenVox bring a world of experience and insight into the biometrics field. Together I am confident we can fill a major gap within the biometrics market, specifically when it comes to tailored integration. OneVault has a proven track record of successful rollouts and meticulous tuning. Our technology combined with their conscientious team of experts will result in exciting development," said Edward Miller, CEO of LumenVox.

The partnership between OneVault and LumenVox, has already facilitated the development of technological initiatives with the likes of South African Fraud Prevention Services (SAFPS) and Contactable. Together they look forward to broadening the traditional application of voice biometrics.

About OneVault

OneVault unlocks the power of the human voice to provide the most secure remote authentication channels available in the market today. They have developed a set of core competencies and IP unique across the African market. OneVault offers their clients secure, accessible, third-factor authentication that integrates convenience, efficiency and unparalleled peace of mind for both clients and customers.

About LumenVox:

LumenVox revolutionises customer communication. Our flexible and cost-effective technology enables you to create effortless, secure customer-agent interactions in call center environments. We provide a complete suite of speech and multifactor authentication technology to make customer relations faster, stronger and safer than ever before. Our expertise is extensive—we support a multitude of applications for voice, facial biometrics, passive and active authentication, fraud prevention and public security. And we do it all by putting you and your customers first.

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